
MD-100T04-A: Maintaining Windows 10

In this course, students will learn how to manage and troubleshoot Windows 10. This course will deep-dive into the architecture and tools used for managing, monitoring, and troubleshooting the OS, Apps, and hardware. Students will learn about proactive and troubleshooting methodology, and how to identify and mitigate common issues.

Objectives

- Use Windows troubleshooting and monitoring tools.
- Troubleshoot Windows installations.
- Troubleshoot application installation issues.
- Troubleshoot web browser settings
- Troubleshoot Windows authentication
- Troubleshoot hardware issues related to Windows machines.

Prerequisites

- Before attending this course, students must have:
- Basic understanding of computer networks and hardware concepts.
- Basic understanding of OS and Application concepts.
- Experience with using the Windows OS.

Audience

Candidates for this exam are IT Professionals who perform installation, configuration, general local management, and maintenance of Windows 10 core services. Candidates may also be familiar with enterprise scenarios and cloud-



integrated services.

Topics

- Supporting the Windows 10 Environment
- Troubleshooting the Windows OS
- Troubleshooting Files & Applications
- Troubleshooting Hardware and Drivers
- Course Conclusion