Proje Yonetimi, Liderlik, Iletisim

Topics:

1. Introduction to Project Leadership

- What Is Project Management?

- Role of Project Manager as Organizational Leader

- Begin Developing Leadership Development Plan

- The Triple Constraint

- Leadership Skills

- Stakeholders

2. Leadership and Management

- Leadership vs. Management

- Leadership Orientation

- Management Styles

- Three Functions of Management

- Trait Theory

- Fiedler's Contingency Model

- The Leaders Window

3. Interpersonal Communication

- The Communication Loop

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- Filters and Barriers

- The Interpersonal Gap

- Active Listening

4. Influence

- Influences on a Project Manager

- Influence Styles

- Power and the Project Manager

5. Motivation

- Motivation Theories

- Motivating Under-Performing Team Members

- Rewards and Behavior

- Creating a Motivation Plan

- Vroom's Expectancy Theory

6. Effective Teams

- Team Roles

- Stages of Project Team Development

    - Forming

    - Storming

    - Norming

    - Performing

    - Deforming

- Team Process and Functional Teams

- Coaching Team Members

7. Change Management

- What is Change Management?

- Being an Organizational Change Agent

- Influencers of Change

- Stages of Organizational Change

- Strategies to Manage Change

8. Conflict

- What is Conflict?

- Constructive Conflict vs. Destructive Conflict

- Conflict Reactions to Avoid

- Conflict Resolution Techniques

- Staying Calm in Conflict Situations

- What is Negotiation?

- Attitudes About Negotiation

- Negotiation Requirements

- Formal Project Negotiation Planning

9. Ethics and Leadership

- Ethics and Values

- Personal and Business Ethics

- Project Management Institute Code of Ethics and Professional Conduct