
Siebel Application Administration Rel 15.5

This Siebel Application Administration 15.5 teaches you how to perform initial and ongoing Siebel CRM application administration. Topics include navigation, access control, and administration of many areas, including, but not limited to, literature, lists of values, quick fill templates, predefined queries, activity templates, assessment templates, Siebel iHelp, approvals, the inbox, reports, state models, and audit trails.

Objectives

- Navigate a Siebel CRM application
- Use access control to limit user visibility to application views and records
- Enhance user productivity using tab layouts, view links, and predefined queries
- Administer initial data and lists of values.
- Administer assessment templates, activity templates, and so forth
- Administer approvals, inboxes, and reports

Topics

- Siebel CRM System Administration Course Introduction
- The Siebel Architecture
- Siebel CRM Server Components
- Siebel CRM Server Component Parameters
- Siebel CRM Server Management
- Using the Command-Line Interface
- Configuration Files
- System Logging and Event Notification
- Siebel CRM Application Response Measurement
- Managing Clients
- Migrating Parameters Between Environments
- Introducing Application Deployment Manager
- Using Application Deployment Manager
- Performance Considerations