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# UX Design

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## Topics:

- Defining UX Design
  - Creating a design process
  - Choosing tools for rich and lean UX processes
  - Building a UX/UI toolbox
- Crafting Personas and Scenarios

### Recognizing the user

- Exploring the reality of the user
- Assessing what the audience values
- Deriving the critical details that drive the UX design
- Prioritizing your personas

### Writing scenarios

- Characteristics of a useful scenario
- Assessing the user's mental model
- Identifying the user's gratification point

### Establishing context

- Stepping back to look at the complete experience
- Creating a scenario from the task and the context

- Recognizing the nature of the mobile UX

#### Architecting UI structure

- Categorizing to develop labeling systems
- Drafting the conceptual design

#### Testing your architecture

- Enriching your information artifacts
- Specifying the navigation map
- Integrating search and browse

#### • Creating a Static Design

##### Leveraging the modeling process

- Creating the conceptual model
- Generating options for the initial design
- Distinguishing between low-fidelity and high-fidelity mock-ups

##### Dealing with complex tasks

- Constructing complex interactions
- Guiding users with feedback and feedforward
- Making complex information accessible
- Leveraging location cuing in the UI design
- Applying the three-step error handling pattern

#### • Shaping the Interactive Experience

##### Integrating UX design patterns

- Applying the three perspectives: interactive, emotional, environmental
- Selecting UX design patterns based on user expectations and interaction vocabulary
- Guiding users with feedback and feedforward

#### Assembling a low-fidelity model

- The role of sketches, wireframes and storyboards
- Implementing the sketch
- Building wireframes with key components of the interface
- Documenting decisions to deliver stakeholder value

#### • Designing for Mobile Devices

##### Addressing the mobile context

- Integrating the features of the mobile experience into a genuinely mobile design
- Fashioning tasks in the mobile context

##### Developing a mobile design

- Adjusting for the impact of ubiquity and pervasiveness
- Taking advantage of options in mobilizing applications

#### • Generating a Dynamic Model

##### Prototyping your UI

- Working with prototypes
- Uniting usability, human factors, and stakeholder needs
- Applying the three perspectives to generate the initial design
- Writing interaction scripts to identify UX barriers

##### Developing a high-fidelity design



- Composing the interactive experience
- Implementing embedded and supplemental navigation
- Refining the Design through Testing

#### Preparing for testing

- The role of usability testing in refining the UX design
- Preparing for usability tests based on goals

#### Performing usability tests

- Conducting tests that provide concrete direction
- Analyzing the results to revise the design